Patrick Fitzgerald 669 Grand View Ave. San Francisco CA 94114

Sep 14th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am writing about the benefits of Internet competition and repealing the rule granting competing phone Internet companies wholesale access to existing copper wire phone infrastructure owned by the dominant players like AT&T, Verizon, Frontier Communications and Century Link.

The dominant players contend that wholesale access to their copper wire infrastructure is an intrusive regulation that has outlived its usefulness. This is not a reason to restrict access as there are regional ISP's that are beating the pants off the dominant players by offering better, more consistent service, brilliant customer service, combined with higher business ethics. My regional ISP that I just switched to pledges to continue upholding net neutrality as well as protect customer's privacy. These pledges mean the world to me and are an anathema to the dominant players.

The regional ISPs depend on wholesale access to copper wire phone infrastructure to compete and bring better, more reliable, customer-friendly service to communities such as my hometown San Francisco. San Francisco is recognized as one of the greatest technology centers in the world, and yet, we are primarily serviced by two mediocre companies; AT&T and Comcast. Comcast treated me more like a serf than a valued customer with poor customer service provided by undertrained and underpaid staff. I just switched to Sonic, and I am very satisfied.

No one should own the Internet but this effort at repeal in effect would secure the Internet for the biggest companies without providing more service to underserved markets and communities. These big companies don't find it profitable and because they are not regulated like a utility, they are not forced to provide unprofitable services to underserved communities.

The United States has some of the slowest, most expensive Internet service speeds in the developed world. This hampers our productivity which lessens our competitive edge, which in the end, lowers our standard of living.

We need more competition to bring the price down so that all economic classes can benefit from safe, reliable Internet service with cutting-edge speed. This rule that is being considered for repeal, fosters the type of competition we Americans all need. Don't let us down by repealing access to

copper wire phone infrastructure. Such a repeal will harm all Americans making us all more like serfs. Thank you!

Patrick Fitzgerald